


Memorandum No. LRS-2021-015

TO : Deans, College Secretaries, and Heads of Units
Students
UP Diliman

FROM : 
LOUISE JASHIN R. SONIDO
Vice Chancellor for Student Affairs

SUBJECT : Updated List of Support Services Available for Students affected by the COVID-19 Pandemic

DATE : 04 May 2021

Memorandum No. LRS-2021-011 is hereby amended to reflect updated information on remote support services that students having difficulty in coping with the impacts of the COVID-19 pandemic may avail:

Services	Office/Unit	Contact Information
Telemedicine consultation, free emergency medicines, mental health consultations	University Health Service	uhs.appointlet.com uhs.updiliman@up.edu.ph (02) 8981-8500 local 2702
Testing and isolation for suspect/positive COVID-19 cases (priority given to UPD constituents and their immediate families)	Silungang Molave Molave Residence Hall, Magsaysay Avenue, UP Diliman, Brgy. UP Campus, Quezon City	Dr. Jesusa T. Catabui 0921555447/09272540360 (02) 8981-8500 loc. 4611
Mental health and psychosocial wellbeing needs	UPD Psychosocial Services (PsyncServ)	bit.ly/PsyncServ psyncserv.upd@up.edu.ph 09167573157; 09063743466
Stress management, psychosocial support, academic/career counseling	Office of Counseling and Guidance	ocg.updiliman@up.edu.ph facebook.com/ocg.upd
Psychosocial peer support services	UPD Ugnayan ng Pahinungod	psppahinungod.upd@up.edu.ph
Gender-based psychosocial counselling and legal counselling	UP Diliman Gender Office	updgo@up.edu.ph 09663403602; 09474280190

Services	Office/Unit	Contact Information
Financial support in the form of: <ol style="list-style-type: none"> tuition subsidies private and government-funded scholarships student loans (tuition loans and emergency assistance) part-time work through Student and Graduate Assistantships (SAGA) student insurance 	Office of Scholarships and Grants	osg.upd@up.edu.ph ovcsa.upd.edu.ph/osg
Expanded Financial Assistance for Student Contingencies Program <ul style="list-style-type: none"> financial assistance through reimbursement for medical expenses incurred due to accidents and illnesses for the duration of the COVID-19 pandemic. 	Office of Scholarships and Grants	bit.ly/OSGfascp Email Ms. Charis Faith Velasco at osgadopt.upd@up.edu.ph with the subject heading "FASCP claim" to notify UPD OSG of your application
Learning assistance (connectivity or gadget) grants for economically challenged students (through the #KaagapayUP program)	Office of the Vice Chancellor for Student Affairs	kaagapay.upd@up.edu.ph

For more information on student support programs and services, students and faculty may visit the OVCSA website at ovcsa.upd.edu.ph or email us at ovcsa.upd@up.edu.ph.

OVCSA also set up [Ugnayan at Patnubay](#), a COVID-19 handbook for UPD Students, which contains guidelines for UP students on COVID response and reintroduction of UPD support services for academic support, financial support, mental health and well-being, and student discipline.

Students seeking advice on other support programs or general concerns may seek assistance through the AskUPD Student Helpdesk at bit.ly/kapitlapit or ask.upd@up.edu.ph.

For widest dissemination, please.

Thank you.